

Travel Details:

Reservation Numbers:

Total Travel Cost: \$

Departure Date (DD/MM/YYYY):

Pay Over: 2 monthly 3 monthly 4 monthly 5 monthly 6 monthly 10 monthly

Choose 2, 3, 4, 5, 6, Or 10 equal instalments

- Your first instalment, processing and establishment fee will be processed upon approval.
- Your subsequent instalments will be processed on the same date of subsequent months.
- Your final scheduled instalment date must be at least 14 days before your departure date.
- For 10 monthly instalment, first instalment will be 20% of total travel cost and \$200 application processed upon set up.

Must be completed

I confirm that this layby application is 100% refundable

I warrant that the traveller is not the owner of this agency

Customer Details – Credit / Debit Cardholder:

Title (Mr/Mrs/Miss/Ms)

First Name:

Surname:

Customer Address:

No PO Boxes

Date of Birth

(DD/MM/YYYY):


For ID purposes only

Email Address:

Mobile Phone Number: 04

Home Phone Number: (0)

Credit Card / Debit Card Details:

We Accept: 



Credit Card /
Debit Card:

Expiry Date MM/YY:

Name on Card:

Cardholder Signature:

Travel Agent Details:

Travel Agent Office:

Agent Code:

Consultant Name:

Email:

Phone Number:

Suburb:

State:

Application Checklist:

Include:

All Wholesaler/Supplier/Airline Reservation documentation which clearly show the full cancellation terms (as stated above)

Check:

- The last scheduled instalment is at least 14 days before the departure date
- Customer has been advised the first instalment, establishment fee and card processing fee will be processed on approval
- Customer must have sufficient funds available on the credit card when form is submitted for approval

Travel Agent Declaration:

I agree to be bound by my TravelPay Agent Activation Form and the Travel Agent Terms and Conditions (as provided to me and as available by emailing info@travelpay.com.au). I have sighted the front and back of the credit card and photo ID of the customer. I declare that the information in this TravelPay application is true and correct and that I have made the required arrangements to book the documented travel for the customer. I agree that no additional charges may be subsequently applied to the customer's travel booking (including currency surcharges or price increases but not including cancellation or change fees) once this application has been accepted by TravelPay. I agree to receive and act immediately upon any instructions from TravelPay in relation to this booking including cancelling or amending bookings, and to obtain and return to TravelPay all available refunds in applicable circumstances including a failure of the customer to successfully pay the TravelPay instalments.

Travel Agent Signature:

Date (DD/MM/YYYY):

Customer Declaration:

I hereby register with TravelPay (TP) & request TP to process from my nominated card in accordance with this Customer Set Up Form (CSF). I understand that there is a non-refundable establishment fee of \$100 (2,3,4,5 and 6 months) and \$200 (10 months), which will be charged upon set up of this service and a card processing fee of 2.5% (overseas issued cards 3%) will be added to each transaction. All fees include GST. By signing this form, I confirm the information above is true and correct, that I have read, understand and agree to be bound by the CSF and the TravelPay Customer Terms and Conditions, including cancellation fees available on www.travelpay.com.au. I provide a non-revocable authority to TravelPay to my travel agent (including for cancelling or amending my travel) until all instalments have been successfully paid. I relinquish my right to contest the purchase or to cancel payment on my credit or debit card and understand that there will be a \$50 dishonour fee in the event of any failed payment. If a payment fails, TravelPay will attempt to contact you to organise another payment but your travel will be cancelled and forfeited if the required amount due is not successfully processed within 5 days.

Customer Signature:

Date (DD/MM/YYYY):